HOW TO RETURN AN ITEM

PURPOSE: THIS QUICK REFERENCE GUIDE IS INTENDED TO PROVIDE INFORMATION ON HOW TO RETURN ITEMS PURCHASED THROUGH MYSchOLARSHOP.

1. Go to the Step Up for Students website to find the store’s customer service number. The store will help guide you on how to make the return.
   www.stepupforstudents.org

2. Once the item is received by the store, it may take up to fourteen (14) days for the money to be credited back to your child’s scholarship account.

Our goal is to make your life easier so you can concentrate on one of the most important people in your life, you child!

Step Up For Students Service Center
Phone: (877) 735-7837

MyScholarShop Web Address:
https://www.stepupforstudents.org